

PRIVACY POLICY

Protecting your private information is our priority. This Statement of Privacy applies to www.prominateonline.com and Prominate Inc and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Prominate Inc include www.prominateonline.com, Prominate and WACKES INC. The Prominate website is a ECOMMERCE site. By using the Prominate website, you consent to the data practices described in this statement.

COLLECTION OF YOUR PERSONAL INFORMATION

To better provide you with products and services offered on our site, Prominate may collect personally identifiable information, such as your:

First and Last Name

Email Address

Phone Number

If you purchase Prominate's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction. We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering an purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

USE OF YOUR PERSONAL INFORMATION

Prominate collects and uses your personal information to operate its website(s) and deliver the services you have requested. Prominate may also use your personally identifiable information to inform you of other products or services available from Prominate and its affiliates.

SHARING INFORMATION WITH THIRD PARTIES

Prominate does not sell, rent or lease its customer lists to third parties. Prominate may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Prominate, and they are required to maintain the confidentiality of your information. Prominate may disclose your personal information, without notice, if required to do so by law or in the good faith belief that

such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Prominate or the site; (b) protect and defend the rights or property of Prominate; and/or (c) act under exigent circumstances to protect the personal safety of users of Prominate, or the public.

TRACKING USER BEHAVIOR

Prominate may keep track of the websites and pages our users visit within Prominate, to determine what Prominate services are the most popular. This data is used to deliver customized content and advertising within Prominate to customers whose behavior indicates that they are interested in a particular area.

AUTOMATICALLY COLLECTED INFORMATION

Information about your computer hardware and software may be automatically collected by Prominate. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Prominate website.

SECURITY OF YOUR PERSONAL INFORMATION

Prominate secures your personal information from unauthorized access, use, or disclosure. Prominate uses the following methods for this purpose:

SSL PROTOCOL

When personal information (such as a credit card number) is transmitted to other websites, it is protected using encryption, such as the Secure Sockets Layer (SSL) protocol. We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed.

CHILDREN UNDER THIRTEEN

Prominate does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

CHANGES TO THIS STATEMENT

XProminate reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site,

and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

US FREIGHT CHARGES

All deliveries will be sent to you or your clients via UPS Ground or Sure Post in order to keep the cost of the program reasonable. The freight charges will be on your order confirmation and your final invoice.

The estimated delivery times are as follows:

By UPS Standard Ground within US: 2-5 days to most states

By UPS Sure Post within 3-6 days to most states

Arrangements for expedited freight or shipments outside of the continental United States please contact Andi.Harrison@prominate.com. Additional or expedited freight charges must be paid via credit card ahead of time meaning before the shipment leaves the warehouse.

CREDIT CARD PAYMENTS

We accept the following credit cards in our shop:



To make a payment you will need to provide the card number, the expiration date and the three-digit card security code of your credit card.

<https://wirecard.at/en/secure/>

SHIPPING TO MEXICO AND CANADA

The Sandvik program is only serviced for clients in the USA, Canada and Mexico. All freight charges will be on your order confirmation and your final invoice. Please be aware that you or your customer in Mexico and Canada will be responsible for any and all customs, duty or tariff charges as they will be the importer on record.

The estimated delivery times are as follows:

By UPS Economy Air: Canada and Mexico 5-10 days depending on custom clearance in each respective country

Additional or expedited freight charges to Mexico and Canada must be paid via credit card ahead of time meaning before the shipment leaves the warehouse. Due to the excessive cost of returns back to the USA warehouse we will evaluate each potential return goods request.

Please contact: Andi.Harrison@prominate.com

PRODUCT RETURN REQUESTS

Please contact us at support.sandvik-us@prominate.com for all returns and exchanges. To expedite your request include your Order Number shipping address and items being returned. For exchanges due to clothing size, please let us know what size is needed in exchange. We will email a free return shipping label. For returns a refund to your payment method will be issued once items are received. We do reserve the right to evaluate all returns from Canada and Mexico due to the cost and lead-times of these types of returns.

All goods to be returned to:

Action Logistics
4200 Westpark Drive, Suite A
Atlanta, Georgia 30336
Office: 678-293-8388

CONTACT INFORMATION

Prominate welcomes your questions or comments regarding this Statement of Privacy. If you believe that Prominate has not adhered to this Statement, please contact Prominate at:

Prominate Inc.
Email Address: support.sandvik-us@prominate.com
Telephone number: 7708830734

Effective as of March 1, 2018